



Energy Fees and Charges

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Fee (Excl.GST Unless otherwise stated)	Market Offers				Standing Offers				Other		
	Ausgrid	Essential Energy	Energex Residential	Energex Commerci	Ausgrid	Essential Energy	Energex Residential	Energex Commerci	Hot Water	Cold Water	Multi Utility
Direct Debit Dishonest Fee	\$ 35.00	\$ 35.00	\$ 35.00	\$ 35.00	\$ 35.00	\$ 35.00	\$ 35.00	\$ 35.00	\$ 35.00	\$ 35.00	\$ 35.00
Interim Meter read	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 25.00	\$ 25.00	\$ 30.00
Late Payment Fee (Note: Exempt from GST)	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00
Move In/ New Connection Fee	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 15.00	\$ 25.00	\$ 25.00	\$ 30.00
Payment Fee	\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50
Paper Bill Fee			\$ 2.00	\$ 2.00			\$ 2.00	\$ 2.00			
Reconnection/ Disconnection Fee (After Business Hours)	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00	\$ 150.00
Reconnection/ Disconnection Fee (During Business Hours)	\$ 70.00	\$ 70.00	\$ 70.00	\$ 70.00	\$ 70.00	\$ 70.00	\$ 70.00	\$ 70.00	\$ 70.00	\$ 70.00	\$ 70.00
Credit Card Payment Fee (Note: Or as otherwise charged by payment provider)	1.65%	1.65%	1.65%	1.65%	1.65%	1.65%	1.65%	1.65%	1.65%	1.65%	1.65%
Security Deposit	As per legislation/ guidelines										
Additional information	Additional fees and charges may apply; please see the terms stated below										

Contract details	
Price Changes	We may vary our charges over the term of the agreement, appropriate notification will be provided in accordance with relevant legislation. We will also include details with your next bill if the variation affects you.
Term of contract	1st July 2022 to 30th June 2023
Terms and conditions	For further information about the terms and conditions applicable to this energy offer, please contact Humenergy on 1300 322 622 or visit www.humenergy.com.au